







#### Who are we?

Volkswagen Financial Services | Fleet is here to help you get on the road and keep you there today and in the future. We are always putting the customer at the heart of everything we do.

We support fleets with a range of finance and aftersales products on Volkswagen Group vehicles as well as developing innovative mobility products designed to solve real fleet challenges. Plus we cover road tax, NCT & CVRT to give you that added peace of mind when you hit the road in your new vehicle\*.

Our teams are constantly looking at how they can improve our existing products and create new ones to meet the changing demands of your world. So that we truly meet the constantly evolving mobility needs of fleets, our offering goes beyond traditional vehicle financing.

### **Our values**

As a business, our values help us to fulfil our brand proposition and purpose. Our 3 core values are very simple, and we challenge everyone in the business to live these values every day: Trust, Courage & Customer Centricity

#### Our strengths at a glance

- Nationwide Service Centre coverage
- Dedicated Key Account Manager & Customer Service Manager
- Fleet Reporting and Consulting
- Harmonised Products and Processes
- Volkswagen Group and Non-Volkswagen Group Vehicles
- Fleet Management Services\*
- Full Fleet Range: from passenger cars to LCVs







<sup>\*</sup> Subject to servicing being selected



## **Expert support**

Recent uncertain times have shown us just how important it is to have a professional, knowledgeable, and reliable team on hand to support you. All of our fleet customers have a designated Customer Service Manager and Key Account Manager to meet your needs. All experts in their fields – incorporating specialist support available for small businesses, LCV fleets and those looking to drive the net-zero mobility agenda. Rest assured, we will remove the administrative burden of managing a fleet.



#### **OUR PROMISE**

## We support businesses

VWFS Fleet can fund any make and model vehicle, and as a multi-brand fleet partner, we will search the entire market to find the right make, model and funding option to meet your unique needs — not just Volkswagen Group vehicles.\* Whatever you're looking for we'll help you find the best all-around package for your business.

\* Up to 7.5 Tonne

# More than vehicle leasing

We know finding the right vehicle is just the start of the journey. As part of Volkswagen Group we can provide you with access to all of our group brands which consist of Volkswagen, Audi, Skoda, Seat, Cupra and VW Commercial Vehicles.

We'll support customers on their journey to a sustainable fleet by offering expert guidance. Additionally, we provide leasing solutions for any brand in the market.



#### OUR PROMISE

## We put our customers first

It's not only size and statistics that make us unique in fleet management and leasing. It's our attitude too. Always putting the customer at the heart of everything we do, our teams are constantly looking at how they can improve our existing products and create new ones to meet the changing demands of business. Our team of experts will provide you with the fleet you want and need, tailoring our services to your sector, business, and role.



# VOLKSWAGEN FINANCIAL SERVICES THE KEY TO MOBILITY

Features	Hire Purchase	Personal Contract Plan	Operational Lease
Funding	<b>/</b>	<b>/</b>	<b>/</b>
Residual Value Protection	×	<b>/</b>	<b>/</b>
Servicing	Service Plan Option	Service Plan Option	<b>/</b>
Wear & Tear Maintenance	×	×	<b>/</b>
Tyres	×	×	<b>/</b>
Customer support	×	×	<b>/</b>
Low Initial Payment	×	×	<b>/</b>
High Mileage Capability	<b>/</b>	×	<b>/</b>



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